



The health, safety and well-being of our guests and team members is our number one priority and on Monday, March 16 we made the difficult decision to temporarily close our attractions to promote social distancing in the fight against COVID-19.

Frequently Asked Questions

When will Funplex reopen?

We are following all State and local guidelines in regard to the COVID-19 situation and are as anxious as you to reopen, as soon as we are permitted to do so. Work continues in Mount Laurel on the new High Velocity drop tower and other preparations to ensure our outdoor rides are ready to go when we reopen. Rest assured, we will continue to execute our amplified health and safety procedures when we do reopen.

Will Funplex extend my All-Year Membership?

We appreciate you, our loyal members. It is our intention to extend the expiration of All-Year memberships by the same length of time our parks were closed as a result of the COVID-19 restrictions.

Will this closure have any impact on my Summer Season Pass?

To our valued Season Pass Holders, we are cautiously optimistic that we will be open for the summer season however we cannot be certain at this time. Please check back here for periodic updates as we get closer to the summer.

I have a Spring/Summer birthday party scheduled, now what?

We understand this is a frustrating time of uncertainty. In an effort to help you hold onto your reservation until the last possible minute, we have reduced our standard two-week cancellation policy to one week. Additionally, we are making preparations to allow for more space between our groups and parties during the initial reopening period.

I have a Spring/Summer group reservation, now what?

For Funplex East Hanover, Jameelah Virgil, Jameelah@thefunplex.com and for Funplex Mount Laurel Heather Caviston, Heather@thefunplex.com are available to help make any necessary adjustments to group reservations.

I purchased an online Wristband, a Groupon, or other promotional ticket. Can I use it another time?

It is our intention to extend the expiration of all unused, wristbands, Groupon vouchers and other advance purchased tickets by the same length of time our parks were closed as a result of the COVID-19 restrictions.

We are committed to providing you and your family a safe, fun and healthy entertainment experience at both our Funplex Amusement Centers. We will continue to monitor the latest developments and reinforce our amplified health and safety procedures upon reopening.

Stay safe. Stay healthy. We will see you soon!